



Government of India  
Ministry of Finance  
Central Board of Indirect Taxes & Customs  
Directorate General of Human Resource Development, HR Management Wing-I  
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F.No.40/BVS/DGHRD(HRM-I)/Online Deputation Module/2020 *2206* Dated: 28.08.2020

To,

Pr. Chief Commissioner/ Chief Commissioner, Customs and GST (All),  
✓ Pr. Director General/ Director General (All),  
Pr. Commissioner/ Pr. ADG/ Commissioner/ ADG, Customs and GST (All),  
Chief Controller of Factories/ Narcotics Commissioner, Gwalior,  
Commissioner (Coordination-I/II), CBIC, New Delhi,  
Deputy Secretary/ Under Secretary, Ad.II, CBIC, New Delhi,  
CVO, CBIC/ ADG, Ad.V/ Deputy Secretary, Ad.V/ Under Secretary, Ad.V, CBIC, New Delhi,  
DG, DG Vigilance/ ADG (HQ), DGoV, New Delhi.

Sir/Madam,

**Subject: Launch of "ePratiniyukti"- a single window, online Deputation Module for receipt and processing of deputation applications/ Cadre Clearance of IRS (C&CE) Officers-reg.**

As you are aware, deputation is one of the modes of recruitment to various posts/ positions under Government of India as well as State Governments. Deputation provides officers with exposure to other areas of work as also facilitates cross learning and knowledge transfer. Besides learning and acquiring new skills, deputation also provides avenues for the career progression of the officers.

2. The present deputation procedure for IRS(C&CE) Group A officers involves routing applications in manual/ hard copy mode, through proper channel which is both lengthy and cumbersome with avoidable delays and duplication of work.

3. In view of above and also CBIC's focus on paperless work and promoting digital governance, "ePratiniyukti" - a single window, Online Deputation Module is being launched w.e.f. 28-08-2020 for receipt and processing of deputation applications/ Cadre Clearance of IRS (C&CE) Officers. This module brings together all stakeholders i.e. Ad. II Section CBIC/

Ad. V Section CBIC/ D Gov/ DGHRD and CCOs/DGs as well as all IRS(C&CE) officers on a single platform for streamlining Cadre Clearance procedure for swifter and seamless processing of cadre clearances. The endeavour is to ensure end-to-end cadre clearance processing for deputation in **10 working days**.

4. In this regard, the following are the SOPs/ instructions for information and compliance by all concerned:

- 1) **e-Pratiniyukti** is hosted on the official website of DGHRD-CBIC ([www.dghrdcbic.gov.in](http://www.dghrdcbic.gov.in)). Link has also been provided on the CBIC website ([www.cbic.gov.in](http://www.cbic.gov.in)). All IRS (C& CE) officers desiring to apply for deputation can login into the module with their @nic.in/@gov.in email ID and default password cbic#123; However, the default password must be changed upon first login.
- 2) Vacancy circulars would be uploaded into the Module by Ad. II Section CBIC. Vacancy Circulars that are uploaded by the Board in the deputation module would be visible at the user end at the *Home page* of the deputation module. User may apply against any of these deputation vacancies, by clicking over the relevant circular/advertisement and by filling the requisite information for the post concerned. Even if a vacancy circular comes to the notice of an Officer which is not featured on the module, the officer has the facility to apply by attaching pdf of the said Circular. **However, it may be noted that vacancy circulars intended for confidential circulation shall not be uploaded in the module and the officers are advised not to apply for such posts through ePratiniyukti. Such vacancies/ applications will continue to be processed manually.**
- 3) For applying through **e-Pratiniyukti**, a standard template is also required to be filled by the officer providing various information, reference documents etc. It should be ensured by the applicants that the information/particulars provided is accurate. A mandatory declaration to this effect is provided on the relevant screen.
- 4) All applications for any deputation vacancy/ posts should, as far as possible, be submitted at least **10 working days before the last date mentioned in the vacancy circular.**
- 5) To facilitate smooth transition, only applications received **up to 31<sup>st</sup> August, 2020** shall be processed as per existing practice. Thereafter, all deputation applications (barring those meant for confidential circulation) shall be received and processed only through e-Pratiniyukti. All stakeholders - CCO/ Directorates /DGHRD (HRM-I)/

Directorate General of Vigilance/ Ad.V Section shall furnish requisite documents/information including response to queries to Ad.II Section, only through the said module.

- 6) As soon as an officer applies against any deputation vacancy, the application would get transmitted simultaneously to each stakeholder for action/ processing i.e. Ad. II Section, Ad. V Section, DGHRD HRM-I, DGoV and the concerned CC/DG. An application alert would be flashed to the all stakeholders including the CC/DG concerned and the nominated nodal officer (ADC/ JC) in their office. Each stakeholder will act upon it independently and simultaneously without waiting for any other request/letter from Ad. II/ Ad. V or any other authority.
- 7) The CC/DG office shall forward the application in online mode in the module to Ad. II Section along with documents/certifications etc., wherever required. **The requisite action by CC/DG office would need to be completed within 2 working days.** The CC/DG office should not withhold forwarding of the application. However, CCs/DGs will have the option to forward the application with remarks/ comments, if any. Additionally, the facility to upload, documents is also available.
- 8) Where an application is not forwarded by the CCO/ Directorate within the prescribed time limit, Ad. II Section shall have the option to get the application force forwarded in the system from CCO /DG. Other stakeholders are not required to wait for forwarding of application by the CCO. They shall immediately take up /complete the requisite action at their end (within prescribed timelines) as soon as application is submitted by the officer in the module as the application gets transmitted to all stakeholders for simultaneous processing.
- 9) Upon receipt of notification of incoming application from the officer, the Nodal officers in DGHRD (HRM-I)/Ad. V Section/DGoV shall immediately and simultaneously act on it without waiting for the application to be forwarded by the CCO.
- 10) DGHRD (HRM-I) would transmit the requisite documents i.e. APARs/IPRs to Ad. II in online mode only through the Module to Ad. II Section, **within maximum of 2 working days.**
- 11) As mentioned above, Ad. V Section & DGoV would receive the application simultaneously. DGoV shall not wait for any further/separate letter etc. from Ad. V Section and shall process the Vigilance Status and the same will be submitted to Ad. V Section in online mode through module only. Upon receipt of Vigilance status from DGoV, Ad.V Section shall submit the Vigilance status/Vigilance clearance to Ad. II

Section can also seek any further information/ clarification from DGoV through the module. The timeline for DGov and AD V Section taken together for transmitting the requisite clearance /status to Ad.II in online mode **would be maximum 4 working days ( 2 working days each for DGov and AD.V).**

- 12) Ad. II Section may seek any specific information, additional information/documents etc. from the CCO/DG or DGHRD (HRM-I) or Ad. V Section through the module. DGHRD may also seek some additional documents/ information from the CCO/ DG concerned in the module.
- 13) All documents etc. shall be processed through online mode only in the said module and no manual/ hard copies be accepted after the date indicated in Para 5.
- 14) In cases where documents/ APARs/ Vigilance status etc. are required by Ad. II for certain appointments (e.g. in case of appointment as personal staff of Hon'ble Ministers), Ad. II Section can initiate and send request to CCO/DG, DGHRD (HRM-I), DGoV, Ad. V Section, as applicable. In such cases, there is no need for any application to be submitted by the officer in the module.
- 15) Upon receipt of all documents/ APARs/ Vigilance clearance etc, Ad. II Section would take print out of the application and requisite document, and process the cadre clearance file **within 4 working days (maximum).**
- 16) If required, Ad. II Section may seek further clarification/documents etc from the concerned CC/DG or DGHRD (HRM-I)/Ad. V Section. However, this query/requirement should be routed through online mode only.
- 17) Upon specific request from borrowing authorities, AD. II may also seek attested hard copies of documents from DGHRD (HRM-1) through request routed through ePratiniyukti only.
- 18) On completion of the processing of cadre clearance, the application shall be closed by Ad. II Section in the said module by giving the action completed date.
- 19) The officer can track his application status online. Email/SMS alerts would also be sent at every stage/ step of application processing.
- 20) For accessing deputation module and processing of applications, all stakeholders i.e. Ad. II Section, Ad. V Section, DGoV, DGHRD (HRM -1) and all CCOs/Directorates shall have two email IDs mapped in the system/ module. For CCOs/ Directorates, one email will be same as the official email ID of CCO/ Directorate and the other email ID has been created. The list of such email IDs of all CCOs/ Directorates is enclosed as **Annexure-I.**

- 21) The email IDs of Ad. II Section, Ad. V Section & DGoV is being communicated through email separately.
- 22) Apart from email IDs, two mobile numbers each of these action holders can be mapped in the module for alerts. The alerts will be sent on mapped email IDs as well as mobile numbers of the action holders. The mobile number/nodal officer details can be changed by the action holders in their profile.
- 23) The main objective of this module is to bring complete transparency and ensuring time bound processing/ accountability in the processing of cadre clearance for deputation of IRS (C&CE) officers. All stakeholders shall strictly act within the prescribed timelines.
- 24) To ensure monitoring of pendency/ status of various deputation applications, Monitoring Dashboard with MIS/ Report generation facility will be provided to the Chairman CBIC, Member (Admin) CBIC, DG DGHRD, ADG CVO, DGoV HQ, CBIC, Commissioner (Coord) and ADG (HRM-I) DGHRD.
- 25) A process flowchart of processing in **e-Pratiniyukti** is enclosed for information (**Annexure-II**). Step by step process guide is available in the module under "**FAQ/ Help Guide**". For any help/ support, email can be sent to: [deputation-dghrdbcic@gov.in](mailto:deputation-dghrdbcic@gov.in)
- 26) **It is clarified that submission of deputation application does not confer any right to any officer to cadre clearance. Decision of the competent authority shall be final in this regard.**

It is requested that the SOP /Instructions may be disseminated to all officers under your jurisdiction. It is further requested that all officers/ stakeholders should strictly adhere to these instructions on deputation cadre clearance processing, keeping in mind the timelines prescribed.

This issues with the approval of Chairman, CBIC.

Yours faithfully,



(Neeta Lall Butalia)

Director General, DGHRD

Copy to:

- 1) OSD/Sr.PPS to Chairman, CBIC.
- 2) All Members, CBIC, North Block, New Delhi, for information.
- ✓ 3) Webmaster, CBIC: for uploading in CBIC website.
- 4) Webmaster, DGHRD: for uploading in DGHRD website.

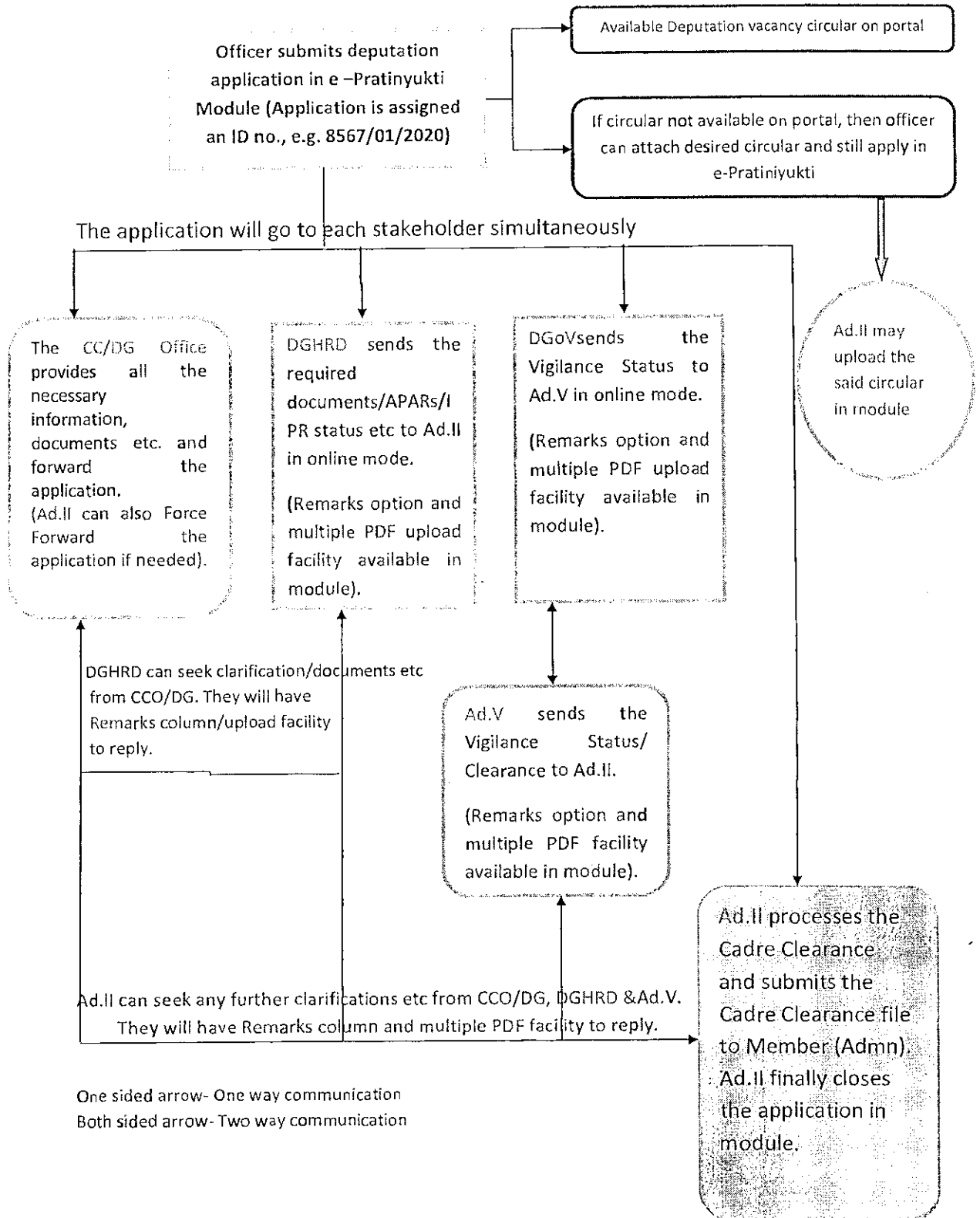
## ANNEXURE-1

Sl. No.	Name of Zone/Directorate	Existing ID of Zone/Directorate	Second GOV.IN ID created
1	AHMEDABAD CUSTOMS ZONE	ccu-cusamd@nic.in	<a href="mailto:deputation-cusamd@gov.in">deputation-cusamd@gov.in</a>
2	AHMEDABAD GST ZONE	ccu-cexamd@nic.in	<a href="mailto:deputation-gstamd@gov.in">deputation-gstamd@gov.in</a>
3	BANGALORE CUSTOMS ZONE	ccu-cusblr@nic.in	<a href="mailto:deputation-cusblr@gov.in">deputation-cusblr@gov.in</a>
4	BENGALURU GST ZONE	<a href="mailto:cchz-excise@nic.in">cchz-excise@nic.in</a>	<a href="mailto:deputation-gstblr@gov.in">deputation-gstblr@gov.in</a>
5	BHOPAL GST ZONE	ccu-cexbpl@nic.in	<a href="mailto:deputation-gstbpl@gov.in">deputation-gstbpl@gov.in</a>
6	BHUBANESHWAR GST ZONE	ccu-cexbbr@nic.in	<a href="mailto:deputation-gstbbr@gov.in">deputation-gstbbr@gov.in</a>
7	BOARD OFFICE	<a href="mailto:dsad2-cbec@nic.in">dsad2-cbec@nic.in</a>	<a href="mailto:deputation-bo@gov.in">deputation-bo@gov.in</a>
8	CC (AR) CESTAT	cdrcestat123@gmail.com	<a href="mailto:deputation-cestat@gov.in">deputation-cestat@gov.in</a>
9	CCF	<a href="mailto:goaf.ccf@cbn.nic.in">goaf.ccf@cbn.nic.in</a>	<a href="mailto:deputation-ccf@gov.in">deputation-ccf@gov.in</a>
10	CENTRAL BUREAU OF NARCOTICS	narcommr@cbn.nic.in	<a href="mailto:deputation-cbn@gov.in">deputation-cbn@gov.in</a>
11	CHANDIGARH GST ZONE	<a href="mailto:ccu-cexchd@nic.in">ccu-cexchd@nic.in</a>	<a href="mailto:deputation-gstchd@gov.in">deputation-gstchd@gov.in</a>
12	CHENNAI CUSTOMS ZONE	ccchennaizone.tn@nic.in	<a href="mailto:deputation-cuschn@gov.in">deputation-cuschn@gov.in</a>
13	CHENNAI GST ZONE	ccucexchn@nic.in	<a href="mailto:deputation-gstchn@gov.in">deputation-gstchn@gov.in</a>
14	DELHI CUSTOMS (PREV.) ZONE	<a href="mailto:cccpdz-cbec@nic.in">cccpdz-cbec@nic.in</a>	<a href="mailto:deputation-pdz@gov.in">deputation-pdz@gov.in</a>
15	DELHI CUSTOMS ZONE	ccu-cusdel@nic.in	<a href="mailto:deputation-cusdel@gov.in">deputation-cusdel@gov.in</a>
16	DELHI GST ZONE	ccu-cexdel@nic.in	<a href="mailto:deputation-gstdel@gov.in">deputation-gstdel@gov.in</a>
17	DG AUDIT	dg.audit-cbec@nic.in	<a href="mailto:deputation-dgaudit@gov.in">deputation-dgaudit@gov.in</a>
18	DG EXPORT PROMOTION	dgep-dor@nic.in	<a href="mailto:deputation-dgep@gov.in">deputation-dgep@gov.in</a>
19	DG NACIN	dg.nacen-cbec@nic.in	<a href="mailto:deputation-dgnacin@gov.in">deputation-dgnacin@gov.in</a>
20	DG PERFORMANCE MANAGEMENT	dg.insp-cbec@nic.in	<a href="mailto:deputation-dgpm@gov.in">deputation-dgpm@gov.in</a>
21	DG Anti Profiteering	dgap.cbic@gov.in	<a href="mailto:deputation-dgap@gov.in">deputation-dgap@gov.in</a>
22	DG SYS. & DATA MGMT.	dg.sys@icegate.gov.in	<a href="mailto:deputation-dgsys@gov.in">deputation-dgsys@gov.in</a>
23	DG VALUATION	dg.val@nic.in	<a href="mailto:deputation-dgval@gov.in">deputation-dgval@gov.in</a>
24	DG VIGILANCE	dgvig@icegate.gov.in	<a href="mailto:deputation-dgvig@gov.in">deputation-dgvig@gov.in</a>
25	DG ARM	dgarm-cbec@gov.in	<a href="mailto:deputation-dgarm@gov.in">deputation-dgarm@gov.in</a>
26	DG GST	dggst-cbic@gov.in	<a href="mailto:deputation-dggst@gov.in">deputation-dggst@gov.in</a>
27	DGGI	dgcei.admnnd@gmail.com	<a href="mailto:deputation-dggi@gov.in">deputation-dggi@gov.in</a>
28	DGHRD	dghrdhrm1.cbic@gov.in	<a href="mailto:deputation-dghrd@gov.in">deputation-dghrd@gov.in</a>
29	DGRI	drihqrs@nic.in	<a href="mailto:deputation-dgri@gov.in">deputation-dgri@gov.in</a>
30	DGTS	dppr-cbec@nic.in	<a href="mailto:deputation-dgts@gov.in">deputation-dgts@gov.in</a>
31	DTE. OF LEGAL AFFAIRS	dla-rev@nic.in	<a href="mailto:deputation-dla@gov.in">deputation-dla@gov.in</a>
32	DTE. OF LOGISTICS	dol-cbec@nic.in	<a href="mailto:deputation-dol@gov.in">deputation-dol@gov.in</a>
33	GUWAHATI GST ZONE	ccshillo@nic.in	<a href="mailto:deputation-gstshillo@gov.in">deputation-gstshillo@gov.in</a>

34	HYDERABAD GST ZONE	ccu-cexhyd@nic.in	<a href="mailto:deputation-gsthyd@gov.in">deputation-gsthyd@gov.in</a>
35	JAIPUR GST ZONE	ccu-cexjpr@nic.in	<a href="mailto:deputation-gstjpr@gov.in">deputation-gstjpr@gov.in</a>
36	KOLKATA CUSTOMS ZONE	ccu-cuskoa@nic.in	<a href="mailto:deputation-cuskoa@gov.in">deputation-cuskoa@gov.in</a>
37	KOLKATA GST ZONE	ccu-cexkoa@nic.in	<a href="mailto:deputation-gstkoa@gov.in">deputation-gstkoa@gov.in</a>
38	LUCKNOW GST ZONE	ccu-cexlko@nic.in	<a href="mailto:deputation-gstlko@gov.in">deputation-gstlko@gov.in</a>
39	MEERUT GST ZONE	ccu-cexmeerut@nic.in	<a href="mailto:deputation-gstmeerut@gov.in">deputation-gstmeerut@gov.in</a>
40	MUMBAI - I CUSTOMS ZONE	ccu-cusmum1@nic.in	<a href="mailto:deputation-cusmum1@gov.in">deputation-cusmum1@gov.in</a>
41	MUMBAI - II CUSTOMS ZONE	chiefcom@jawaharcustoms.gov.in	<a href="mailto:deputation-cusmum2@gov.in">deputation-cusmum2@gov.in</a>
42	MUMBAI - III CUSTOMS ZONE	cczone3@mumbaicustoms3.gov.in	<a href="mailto:deputation-cusmum3@gov.in">deputation-cusmum3@gov.in</a>
43	MUMBAI GST ZONE	ccu-cexmum1@nic.in	<a href="mailto:deputation-gstmum@gov.in">deputation-gstmum@gov.in</a>
44	NAGPUR GST ZONE	cccexnag@gmail.com	<a href="mailto:deputation-gstnag@gov.in">deputation-gstnag@gov.in</a>
45	PANCHKULA GST ZONE	ccu-gstpkl@gov.in	<a href="mailto:deputation-gstpkl@gov.in">deputation-gstpkl@gov.in</a>
46	PATNA CUSTOMS (P) ZONE	ccu-cuspatna@nic.in	<a href="mailto:deputation-cuspatna@gov.in">deputation-cuspatna@gov.in</a>
47	PUNE GST ZONE	ccu-cexpune@nic.in	<a href="mailto:deputation-gstpune@gov.in">deputation-gstpune@gov.in</a>
48	RANCHI GST ZONE	ccu-cexranchi@nic.in	<a href="mailto:deputation-gstranchi@gov.in">deputation-gstranchi@gov.in</a>
49	SETTLEMENT COMMISSION		<a href="mailto:deputation-SC@gov.in">deputation-SC@gov.in</a>
50	THIRVANANTHPURAM GST ZONE	cexcochin@excise.nic.in	<a href="mailto:deputation-gstthiru@gov.in">deputation-gstthiru@gov.in</a>
51	TRICHY CUSTOMS (PREV) ZONE	ccuprev-custrichy@nic.in	<a href="mailto:deputation-custrichy@gov.in">deputation-custrichy@gov.in</a>
52	VADODARA GST ZONE	ccu-cexvdr@nic.in	<a href="mailto:deputation-gstvdr@gov.in">deputation-gstvdr@gov.in</a>
53	VISHAKHAPATNAM GST ZONE	commr-cexvzg@nic.in	<a href="mailto:deputation-gstvzg@gov.in">deputation-gstvzg@gov.in</a>
54	DTE. OF INTERNATIONAL CUSTOMS	dicbec.dor@gov.in	<a href="mailto:deputation-dic@gov.in">deputation-dic@gov.in</a>



**PROCESS FLOWCHART e-PRATINIYUKTI  
(ONLINE DEPUTATION MODULE)**



Note: Kindly refer SOP/Instructions issued on e-Pratinyukti (Online Deputation Module)