

Office of the
Chief Administrative Officer/PTS,
State Entry Road, New Delhi-110055

No. CAO/PTS/137/TTE LOBBY/WI/2021

Dated: 12/07/2022

General Manager (PMS)
CRIS,
Chanakyapuri, New Delhi.

Sub: Trip ID based cash deposit by ticket checking staff and web based link for other lobbies over SCR & SWR.


- Ref: 1. CCM/PS/SCR letter no. C.568/G.II/TC/Com/TTE/Lobbies dated 05.07.2022.
2. SWR letter no. C.568/TTEs Lobbies/12 dt 29.06.22, 01.07.22 & 06.07.22.
3. This office letter of even number dated 29.04.2022.

SCR and SWR vide letters ref. (1)&(2) respectively above (copies enclosed), have highlighted issues related to Trip ID based cash deposit at UTS. CRIS may examine the issues and rectify accordingly under advice to this office.

Apart from above, CRIS may also extend the facility to upload details of issued EFTs in TTE lobby application through web-based link from 18.07.2022 to the below mentioned lobbies of SCR & SWR:

S.N	Zone	TTE Lobby
1.	SCR	WL, KCG(SL), KCG(COR), KRNT, BZA(SL), BZA(COR), BZA(VSKP), GTL, DMM, GNT(COR), GNT(SL),NDL, NED, AK
2.	SWR	MYS and MYS base at SBC

Encls: As above.


(Sudhir Kumar Tyagi)
Chief Administrative Officer/PTS

Copy for information to:

1. PCCM/SCR, Secunderabad.
2. PCCM/SWR, Hubballi.

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No. CAO/PTS/137/TTE LOBBY/WI/2021

Date: 11.07.2022

Principal Chief Commercial Manager(s)
(All Zonal Railways)

Sub: Integration with TTE Lobby to enable Trip Id based deposit of TTE & TC payment at UTS counters.

Ref: 1. This office letter of even number dated 29.04.2022.
2. Requests received from various Zonal Railways.

Considering the requests of Zonal Railways, in continuation of this office letter of even number dated 29.04.2022, it has now been decided that the feature of Trip ID based deposit of cash of Ticket checking staff at UTS counters will now be mandatory from 01.09.2022 as final extension and till such time both options i.e. direct deposit of TTE/TC cash at UTS counter & through Trip ID based will be available in UTS at all the nominated stations. In the meanwhile, the Zonal Railways may ensure the requisite infrastructure in the lobbies.

Encl: as above.



(Sudhir Kumar Tyagi)
Chief Administrative Officer/PTS

Copy to
GM(UTS)/CRIS &
GM(PMS)/CRIS,
Chanakyapuri,
New Delhi:

1. CRIS should ensure that suggestions given vide letter of even number dated 08.07.2022 be addressed by 22.07.2022, so that staff do not face any hassle in depositing cash through Trip ID, once generated.
2. To depute CRIS team/Helpdesk for round the clock assistance/support of staff.