



**भारतीय प्रतिरक्षा मजदूर संघ**  
**Bharatiya Pratiraksha Mazdoor Sangh**  
(AN ALL INDIA FEDERATION OF DEFENCE WORKERS)  
(AN INDUSTRIAL UNIT OF B.M.S.)  
(RECOGNISED BY MINISTRY OF DEFENCE, GOVT. OF INDIA)

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**REF: BPMS/ PCDA(P)/ Grievance/ NZ 8(1/2/L) Dated: 18.04.2023**

To,  
Principal Controller of Defence Accounts (Pensions),  
Draupadi Ghat  
Allahabad  
211014

**Subject: Non- functioning of SPARSH PENSION PORTAL in HQ CWE Pathankot.**

Respected sir,

I am writing to bring your kind attention towards a grievance received from Western Command MES Employees Union CWE Pathankot, a union affiliated to this federation, vide its letter No. MES/ EV/ 115 dated 04.04.2023 (Copy Enclosed) regarding non-working of Sparsh Pension Portal in the establishment since January 2023.

Due to above, the individuals who have retired since January 2023 or going to retire are facing financial hardships. It appears that there are some technical lapses and your quick coordination will resolve the same.

Therefore you are requested to take appropriate action on urgent basis so that the issue may be resolved at the earliest.

Thanking You.

Sincerely Yours

**(MUKESH SINGH)**

General Secretary/ BPMS &  
Member JCM II Level Council (MoD)

**Western Command M.E.S. Employees Union CWE Pathankot**

*Affiliated to*  
**BHARTIYA MAZDOOR SANGH**  
AND

**BHARTIYA PRATIRAKSHA MAZDOOR SANGH**  
(Recognised by the Govt. of India, Ministry of Defence)

VIII, Budha Nagar, P.O. Malhigwar  
Teh. & Distt. PATHANKOT.  
President - 98761-48147  
Gen. Secretary - 98460-62549  
Cashier - 98282-66827

Ref No. MES/EV/115

Dated 04-04-2023

To

Controller General of Defence Accounts  
Ulan Batar  
Rao Tularam Marg  
Sport view  
Palam New Delhi-110010

**SUBJECT : NON FUNCTIONING OF SPARSH PENSION PORTAL**

Respected Sir,

1. It is intimated that Sparsh Pension Portal is not working in our HQ CWE Pathankot since Jan 2023. Therefore all individuals who have retired w.e.f Jan 2023 are facing hardship for their pension.
2. In this connection HQ CWE Pathankot written email or letter to PCDA (P) Allahabad for activate the OTP pin. However the PCDA Allahabad has not given any response in this matter as till date.
3. Keeping in view of the above, it is my humble request to look into the matter personally and issue necessary directions to HQ PCDA (P) Allahabad for the same please.
4. An early and favorable action in the matter will be highly appreciated please.

Thanking you.

Yours Sincerely,

*Vinod Kumar*  
(Vinod Kumar)  
Gen Secretary

Copy to:-

HQ CWE Pathankot

For info and take necessary action please.