

भारत सरकार
वित्त मन्त्रालय, व्यय विभाग
केन्द्रीय पेंशन लेख कार्यालय
त्रिकूट-II भीकाजी कामा प्लेस
नई दिल्ली-110066
फोन : 26174596, 26174456, 26174438



GOVERNMENT OF INDIA
MINISTRY OF FINANCE
DEPARTMENT OF EXPENDITURE
CENTRAL PENSION ACCOUNTING OFFICE
TRIKOOT-II, BHIKAJI CAMA PLACE,
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CPAO/IT&Tech/Mobile App/92/2024-25/01

Dated: 01.04.2024

Corrigendum

Subject: "DIRGHAYU" Mobile Application.

Please refer to the Office Memorandum No. CPAO/IT&Tech/Mobile App/92/ 2023-24/191 Dated 08.03.2024 wherein DIRGHAYU mobile App features were mentioned. Bullet point 5 may now be read as under-

Pensioners can view the last 24 detailed pension payment transactions alongwith its breakup.

This issue with the approval of Competent Authority.

(Ajay Chaudhary)
Sr. Accounts Officer (IT&Tech)

To

1. All the Head of CPPCs/GBU/GBD of Authorized Banks.

Copy to:

1. PS to CC(P)
2. P.A. to CA
3. PA to Dy.CA



CPAO/IT&Tech/Mobile App/92/2023-24/191

Dated: 08.03.2024

Office Memorandum

Subject: "DIRGHAYU" Mobile Application.

As you are aware that CPAO has developed an in house mobile application "DIRGHAYU" for the use of Central Civil Pensioner/Family Pensioners to facilitate pensioners in the latest mobile world and to improve the ease of living.

DIRGHAYU Mobile App has following features:

- Online registration of pensioners on the basis of PPO. date of Birth and date of Retirement.
- It gives the personal and retirement benefits details mentioned in the PPO.
- Facility to download SSAs along with revised pension authorities.
- Pensioners can register and track the status of the grievances registered on CPAO website, thus pensioners can access another tool of grievance resolution.
- The App shows the last 24 transitions related to pension and monthly bank accounts statements also.
- A security feature is available at the time of registration of pensioners to verify them through mobile OTP (one time password).
- App. is also available in Hindi Language.
- M PIN feature has started to keep pensioner's details safe.
- **iOS version has been developed and made available for use by pensioners w.e.f 15.12.2023.**

Some measures for promotion of the app are suggested as under:-

1. Physical Banner/poster/Pamphlet/Standee may be placed in Branches of your bank.
2. Link of Mobile App i.e.

<https://play.google.com/store/apps/details?id=com.cpaodirghayu&hl=en>

<https://apps.apple.com/in/app/dirghayu/id6470360086>

<https://apps.apple.com/in/app/dirghayu/id6470360086?platform=iphone>

and may be shared with Pensioners/family Pensioners through electronic mode.

3. The app may also be promoted on the official website of your bank.

Infographic creations on Dirghayu App has already been shared on social media (copies enclosed). You are requested to take requisite measures for promotion of the app.

This issue with the approval of Competent Authority.

(Ajay Chaudhary)
Sr.Accounts Officer(IT&Tech)

To

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Note:- Copies of Infographic creations on Dirghayu App are attached in e-mail, dt. 13.03.2024.