Central Organisation ECHS
Adjutant General's Branch
Integrated Headquarters of
MoD (Army), Thimayya Marg
Near Gopinath Circle
Delhi Cantt- 110 010

B/49711-NSC/AG/ECHS/Gen Corr 25 Sep 2025

IHQ of MoD (Air Force)
IHQ of MoD (Navy)
HQ South Comd (A/ECHS)
HQ East Comd (A/ECHS)
HQ West Comd (A/ECHS)
HQ Central Comd (A/ECHS)
Northern Comd (A/ECHS)
South West Comd (A/ECHS)
HQ ANC
HQ SFF & HQ Coast Guard
All Regional Centres

BLOCKING AND UNBLOCKING OF ECHS CARDS

1.   It is pertinent to note that a large number of ESM / Primary Beneficiary block the ECHS card under wrong category inadvertently. Number of queries have been received where ESM / Primary beneficiary block ECHS Card in wrong category and thereafter face difficulties while availing ECHS facilities. ECHS card can be blocked by selecting following reasons:-

        1.1   Due to Change in Data
        1.2   Due to Loss of 64 KB Card
        1.3   Due to Death of member
        1.4   No More Eligibility
        1.5   Due to Divorce

2.   ECHS card may be blocked by ESM / Beneficiary in the above mentioned sub categories by taking following action:

        2.1   **Using ECHS web portal**. Primary beneficiary / ESM shall login to ECHS website (**echs.sourceinfosys.com**) using   valid login credentials. After login, click on the "**More Option**" tab then click on "**Block Cards**" tab and select the beneficiary whose ECHS card is required to be blocked. Furthermore, select the suitable reason from drop down menu, add remarks and click on **Submit** tab.

        2.2   **Using ECHS Beneficiary Mob App**. The ECHS beneficiary shall login to ECHS Mob App using his / her ECHS Card number and 4 Digit mobile pin. After login, click on "**Block Card**" option under **Services** where details of all beneficiary will be shown. Click on Block Card icon, choose ECHS card is to

be blocked and then choose suitable reason from drop down, add remarks and submit.

3.   It is also intimated that blocking of ECHS cards in wrong category may cause unnecessary issue while availing ECHS facilities. ESM / Primary Beneficiary should take extra precaution while blocking of any ECHS Card. A detailed explanation of each sub categories in which ECHS card can be blocked is mentioned below:

   3.1   **Due to Change in Data.** It is requested to refer to this office letter   No B/49711-NSC/AG/ECHS/Gen Corrs dated 16 Sep 25.

   3.2   **Due to Loss of Card.** If an ECHS card is lost, it must be blocked immediately. The beneficiary must then apply for reprint of ECHS card by clicking on **More Option** tab > **Reprint of loss of 64 KB Card** tab and make the necessary payment. Furthermore, take a print out of temporary slip and get it countersigned by OIC PC to avail ECHS facilities till the card is handed over.

   3.3   **Due to Death of Member**. In the event of a Beneficiary's demise, the card must be blocked by uploading Death Certificate. In the case of death of ESM, spouse of ESM will automatically become primary beneficiary. The deceased member's card must subsequently be destroyed by ESM / beneficiary.

   3.4   **No More Eligibility**. ECHS card should be blocked by ESM/Primary Beneficiary/OIC PC/RC in this category if any of the following conditions are met:

      3.4.1 Income exceeds ₹ 9000/- per month (excluding DA or amount revised by MoD).
      3.4.2 Marriage
      3.4.3 No more dependent
      3.4.4 Others

   3.5   **Due to Divorce**. In case of divorce, the spouse's card must be blocked under this category.

4.   It is also to be noted that in case ESM is remarried after divorce or demise of first spouse, the software application does not permit to add second spouse. ECHS card for second spouse can be applied after prior approval is obtained from CO ECHS. Approval will be granted by this office upon submission of following documents through email at **jditechs1@echs.gov.in** :

   4.1   Death Certificate / Divorce Decree (Which is applicable).
   4.2   Remarriage Certificate.
   4.3   Part – II Order / POR / Service Certificate for Death / Divorce and Remarriage.
   4.4   Updated PPO in which name of second spouse has been endorsed.
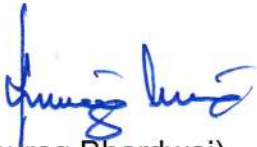
5.   Furthermore, if due to lack of awareness, ESM / Primary Beneficiary has blocked a ECHS card in wrong category inadvertently. Then request for unblocking of card should be forwarded to **jditechs1@echs.gov.in**. In the following cases unblocking of card is not feasible:-

5.1   If payment for reprint of card due to loss has been made.

5.2   If change in data has been initiated by ESM.

5.3   If Card is blocked under the category death of member, it is mandatory for ESM to send an application duly recommended by RC, to CO ECHS for unblocking the card.

6.   This letter supersedes all letters issued earlier by Central Organisation ECHS regarding blocking and unblocking of ECHS card. This information is to be disseminated to all Polyclinics and displayed at prominent places for information of ECHS Beneficiaries.

(Anurag Bhardwaj)
Col
Dir (Stats & Automation)
for MD ECHS

Copy to :

SDCPL

UTI - ITSL   -   For your information and necessary action.