

No. R-18001/2/2020-GBA-CGA/E.1211/1153-1252

Ministry of Finance/वित्त मंत्रालय

O/o Controller General of Accounts/महालेखा नियंत्रक कार्यालय

Mahalekha Niyantrak Bhawan/महालेखा नियंत्रक भवन

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दिनांक: 13th March, 2026

Office Memorandum

Subject: Authorization/Accreditation of Multiple Banks to act as Agency Banks for Collection of Government Non-Tax Revenue Receipts through Electronic Mode.

Reference is invited to this office OM No. S-11012/1(20)/Rly/2008/RBD/2018 dated 07th Dec 2016 regarding Accreditation of multiple banks for collection of Non-tax Revenue receipts through electronic mode.

2. It was decided that in order to facilitate the collection of Non-tax Revenue receipts through electronic mode, all Ministries/Departments (including Railways/Posts/Defence/Telecommunications) may accredit all or limited number of banks depending upon their requirement from amongst the authorised banks for collection of Non-Tax Revenue through electronic mode, including POS terminals.

3. In view of the new initiatives and for the wider banking access and multiple digital payment channels to remitters, the existing guidelines have been reviewed to enhance efficiency, transparency, ease of payment for stakeholders, strengthening the reporting mechanisms. In order to further facilitate the digital collection of Government receipts, it has now been decided to also authorise multiple banks as Agency Banks for collection of **Non-Tax Revenue receipts of the Government of India through electronic mode/authorised online portal** in accordance with the guidelines issued by the Government of India and the **Reserve Bank of India from time to time for direct settlement with RBI.**

4. The Agency Banks shall ensure the compliance as mentioned in terms and conditions stipulated in this office OM dated 07th Dec 2016, and briefed below:

- i. all collections are reported and remitted in accordance with the prescribed **RBI/Government accounting and settlement procedures;**
- ii. electronic scrolls should be made available by the banks to the Ministry/Department on day to day basis.
- iii. reconciliation of receipts is carried out regularly with the concerned accounting authorities; and
- iv. The banks should follow the prescribed procedure on banking and accounting arrangements and identify one branch to act as an e-Focal Point Branch duly intimated to RBI and this office.
- v. all applicable provisions of the **Civil Accounts Manual, Receipt & Payment Rules, and RBI instructions relating to Government business** are strictly adhered to.

5. This issues with the approval of the **Competent Authority.**


(Sanchita Shukla)

Jt. Controller General of Accounts (A&FR)

To

1. All Secretaries to the Government of India
2. Financial Commissioner, Railways, Rail Bhawan, New Delhi.
3. Controller General of Defence Accounts (CGDA), Ulan Batar Road, Palam, Delhi Cantt – 110010.

4. Controller General of Communication Accounts (CGCA), MTNL Building, 3rd floor, Jawahar Lal Nehru Marg, New Delhi-02.
5. All Financial Advisors of Ministries/Departments of Govt. of India
6. Director General (Accounts, Entitlement and Complaints), O/o the C&AG of India
7. All Pr. CCAs/CCAs/CAS (Independent charges), Civil Ministries/Departments.
8. Director of Accounts, Union Territory with Legislature, All UTs without legislature
9. Controller of Accounts NCT of Delhi.
10. The Chief General Manager, DGBA, RBI, Mumbai.
11. The Heads – Government Business Department, All Public Sector Banks and Private Sector Banks.
12. Sr. Accounts Officer, ITD, O/o CGA for uploading the OM in CGA's website.