

FS-13/1/2020-FS-DOP
Government of India
Ministry of Communications
Department of Posts
(Financial Services Division)

Dak Bhawan, New Delhi – 110001

Dated: 28.04.2026

To

All Head of Circle/Region

Subject: Revision of withdrawal limit for Aadhaar authenticated (e-KYC) transactions without voucher – reg.

Madam / Sir,

Kindly refer to SB Order No. 01/2025 dated 01.01.2025 regarding introduction of paperless KYC (e-KYC) process for POSB transactions.

2. In this regard, attention is invited to Para 6 of the above-mentioned SB Order, which provides that:

“No voucher (pay-in-slip) shall be collected for any deposit transaction irrespective of transaction amount and for withdrawal transactions amounting to ₹5,000/- or less, when transaction is performed on Aadhaar Authentication basis.”

3. It has now been decided by the Competent Authority to revise the limit of withdrawal through Aadhaar Authentication without voucher (pay-in-slip or withdrawal form). Accordingly, Para 6 of SB Order No. 01/2025 stands modified as under:

“No voucher (pay-in-slip or withdrawal form) shall be collected for any deposit transaction irrespective of transaction amount and for withdrawal transactions amounting to ₹20,000/- or less, when the transaction is performed on Aadhaar Authentication basis.”

4. The limit of withdrawal mentioned in the SOP annexed with SB Order No. 01/2025 shall also be read as ₹20,000/-, with all other provisions remaining unchanged.

5. It is requested to circulate it to all concerned for information and necessary guidance. This may also be placed on the notice board of all Post Offices in public area.

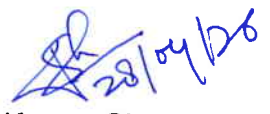
6. This issues with the approval of the Competent Authority.

Yours faithfully


(Devender Kumar Sharma)
Assistant Director (SB-II)

Copy to: -

1. Sr. PPS to Secretary (Posts)
2. Sr. PPS to Director General Postal Services
3. PPS/ PS to Member (Financial Services)/Member (O)/Member (P)/ Member (HRD)/ Member (Tech)/ Member (Service Quality and Marketing), Member (Infrastructure), AS & FA
4. Addl. Director General, APS, New Delhi
5. Chief General Manager, BD Directorate / Parcel Directorate / PLI Directorate.
6. CGM, CEPT for kind information and uploading on India Post Website.
7. Sr. Deputy Director General (Vig) & CVO) / Sr. Deputy Director General (PAF)
8. Director, RAKNPA / Directors of all PTCs
9. Director, CPRC Chennai
10. Director General P & T (Audit), Civil Lines, New Delhi
11. Secretary, Postal Services Board / All Deputy Directors General
12. All General Managers (Finance) / Directors Postal Accounts / DDAP
13. The Joint Director & HOD, National Savings Institute, ICCW Building, 4 Deendayal Upadhyay Marg, New Delhi-110002
14. The Under Secretary, MOF (DEA), NS-II Section, North Block, New Delhi.
15. All recognized Federations / Unions / Associations
16. Guard File/e-File.


(Devender Kumar Sharma)
Assistant Director (SB-II)